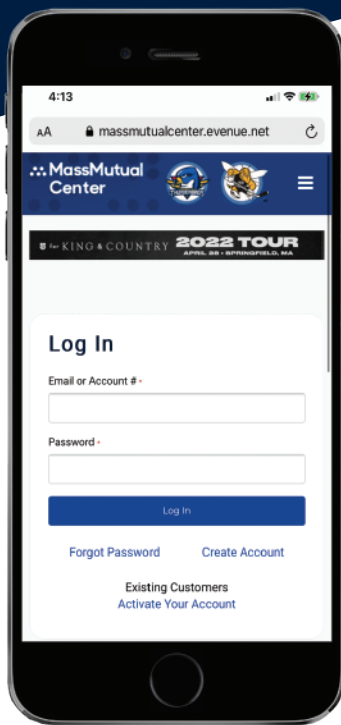


How To Redeem FLEX VOUCHERS

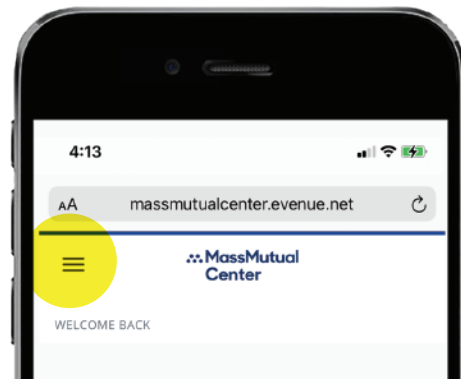
REDEEMING
FLEX TICKETS IS NOW
EASIER AND MORE
CONVENIENT THAN EVER.

YOU CAN NOW REDEEM
ONLINE AND SKIP THE
BOX OFFICE LINES AS
WELL AS SECURE
SEATS TO THE GAMES IN
ADVANCE OF ARRIVING AT
THE MASSMUTUAL
CENTER.



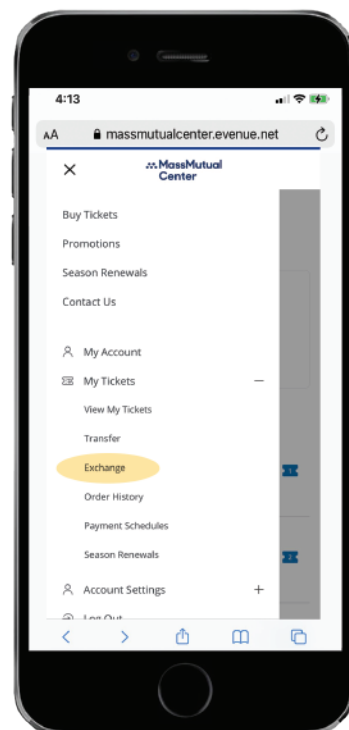
1

LOGIN TO YOUR ONLINE ACCOUNT AT
WWW.MASSMUTUALCENTER.COM/MYACCOUNT



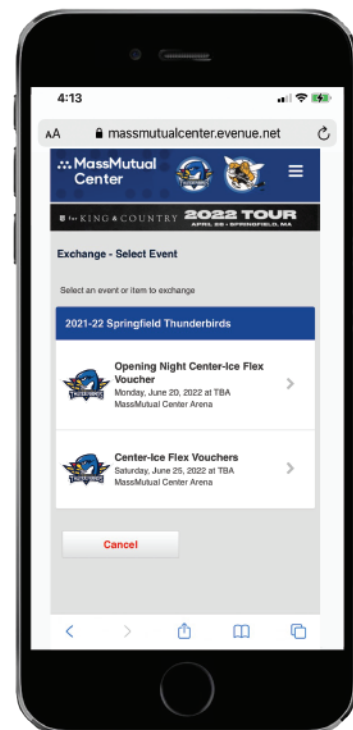
2

ACCESS THE MAIN MENU AND SELECT VIEW
ACCOUNT & SETTINGS



3

SELECT EITHER "OPENING NIGHT FLEX VOUCHER"
(USE THIS TO REDEEM YOUR +2 VOUCHERS) OR
"FLEX VOUCHERS" (CAN BE USED FOR ANY GAME)



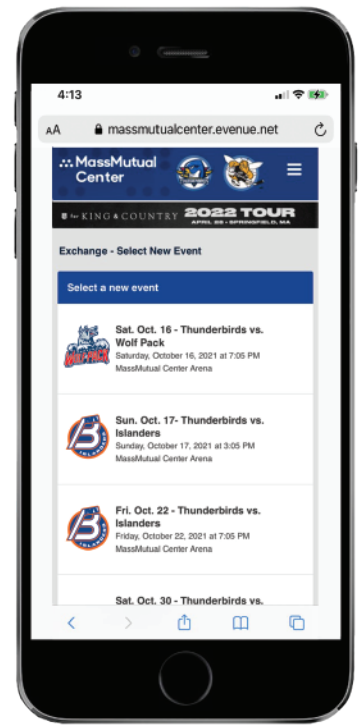
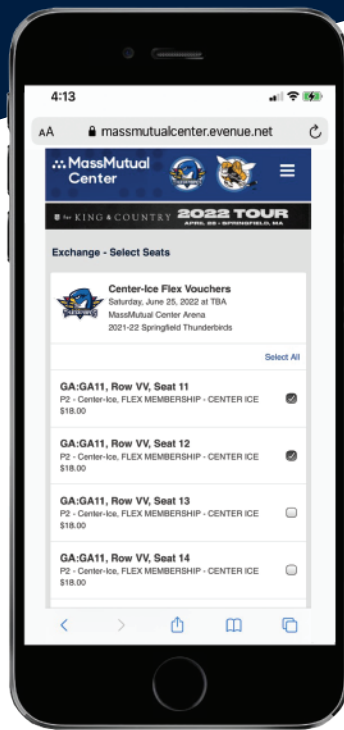
4

SELECT YOUR FLEX VOUCHERS

How To Redeem FLEX VOUCHERS

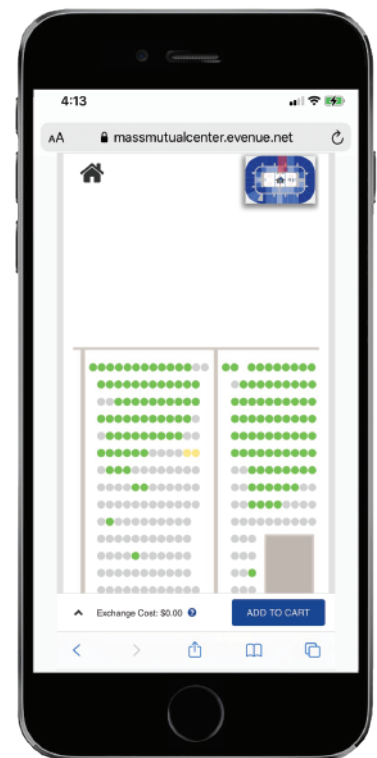
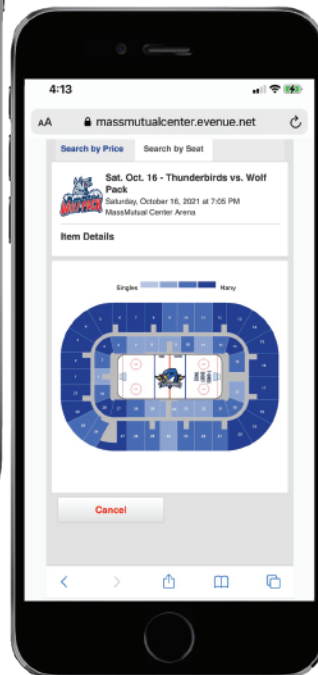
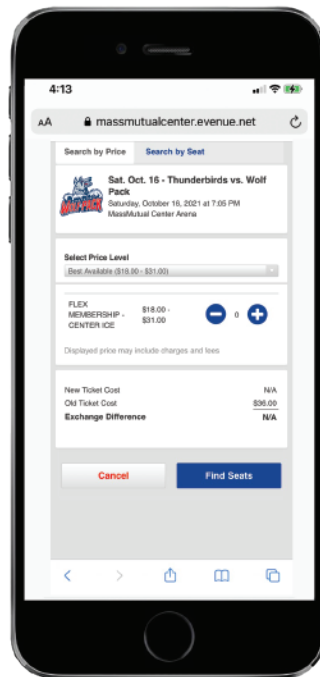
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5 CHOOSE THE FLEX VOUCHERS YOU WANT TO EXCHANGE OUT (REDEEM) & CLICK NEXT. BE AWARE OF THE BARCODE NUMBERS YOU ARE USING. ONCE IT HAS BEEN REDEEMED, IT CAN'T BE USED AGAIN.

6 SELECT THE THUNDERBIRDS GAME YOU WANT TO REDEEM YOUR FLEX VOUCHER(S) FOR



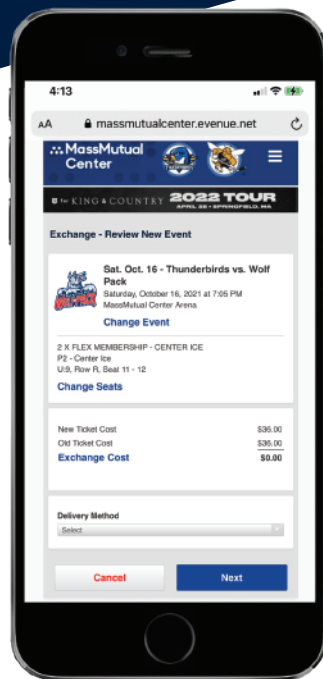
7 YOU CAN FIND SEATS TWO DIFFERENT WAYS 1) **SEARCH BY SEAT** USING THE PICK YOUR OWN SEAT MAP OR 2) **SEARCH BY PRICE** AND SELECTING THE PRICE LEVEL ON YOUR FLEX TICKETS AND GETTING THE BEST AVAILABLE SEATS. YOU HAVE THE OPTION TO UPGRADE OR DOWNGRADE YOUR PRICE LEVEL.

8 ONCE YOU HAVE SELECTED SEATS (SEATS WILL TURN YELLOW) **ADD TO CART.**

How To Redeem FLEX VOUCHERS

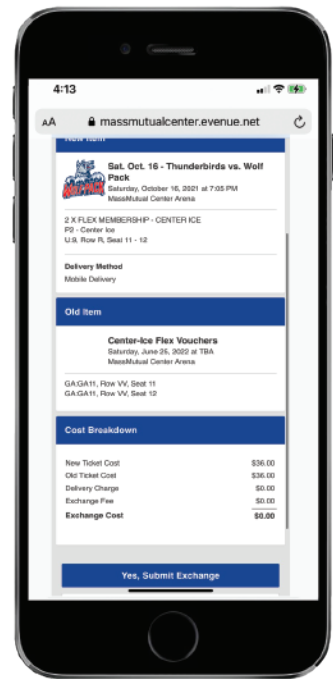
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9

CHOOSE A DELIVERY METHOD, REVIEW THE
EXCHANGE AND SELECT **NEXT**



10

SUBMIT REDEMPTION AND ADDITIONAL
PAYMENT IF NECESSARY FOR UPGRADE BY
SELECTING **YES, SUBMIT EXCHANGE**

TICKETS WILL BE DELIVERED BASED ON
YOUR DELIVERY METHOD. YOU WILL
RECEIVE A CONFIRMATION EMAIL.

Flex Tickets Redemption

TIPS & INFO

- FLEX VOUCHERS ARE NOT A GUARANTEED SEAT. REDEEM EARLY FOR BEST OPTIONS. IF THERE ARE NO SEATS LEFT IN YOUR PURCHASED PRICE LEVEL, FLEX VOUCHERS MAY BE UPGRADED FOR ADDITIONAL COST OR DOWNGRADED (NO REFUND OR CREDIT ON THE DIFFERENCE IN PRICE IF DOWNGRADED).
- FLEX VOUCHERS MAY BE REDEEMED ONLINE FOR A T-BIRDS GAME UP UNTIL THE START OF THE GAME.